# Department of Information Technology

2023 Executive Proposed Budget



## Core Programs & Functions

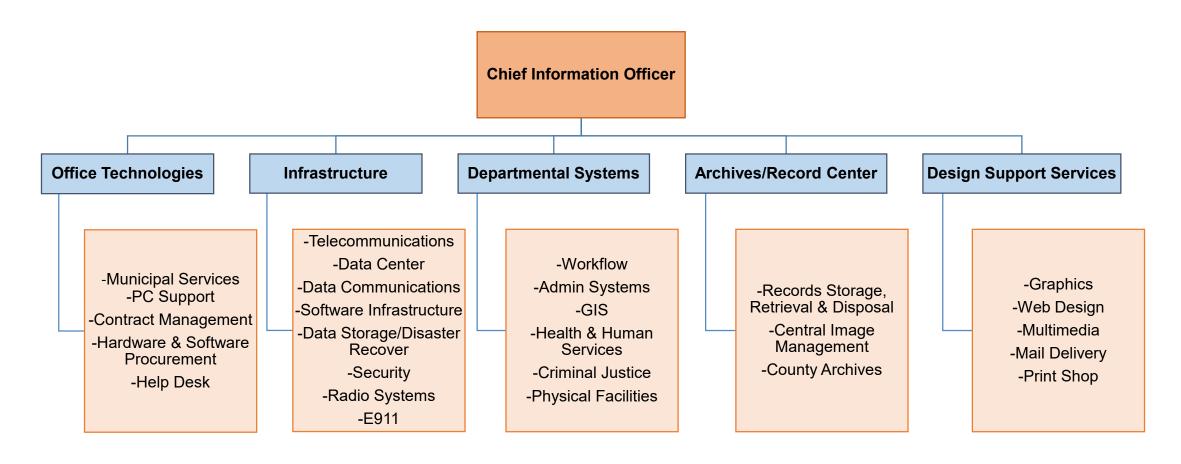
The **mission** of the Department of Information Technology is to design, build, procure, implement and support information systems and technology that help all Westchester County departments and stakeholder agencies operate more effectively and efficiently, and to make information more accessible, while maintaining a high priority on risk mitigation and cost avoidance and containment.

#### This means...

- DoIT programs and functions span across all areas of County government.
- Focus on enterprise-wide solutions to reduce costs and increase efficiency.
- Continued collaboration with County departments to ensure close alignment of goals & priorities.
- DoIT builds and supports the infrastructure that keeps the County running smoothly.
- Security remains a top priority.



# **DoIT Organizational Areas**





- DoIT's 2023 proposed Budget totals \$57,541,140 in expenses and \$54,015,598 in revenues.
- Compared to 2022, revenues increased by \$3,028,849 and expenditures increased by \$1,032,962.
- DoIT charges are allocated to County departments.
- Inter-departmental charge backs increased by \$201,938.



 DolT's proposed budget includes the following variances (2023 proposed vs. 2022 adopted):

| Personal Services increase                             | \$1,396,554  |
|--|--------------|
| •Equipment increase                                    | \$23,316     |
| •Materials & Supplies increase                         | \$43,657     |
| •Expenses increase                                     | \$2,666,766  |
| <ul> <li>Interdepartmental Charges increase</li> </ul> | \$201,938    |
| •2021 Open Encumbrances rolled into 2022               | -\$3,299,269 |



| ITEM                       | 2022       | 2023       |
|----------------------------|------------|------------|
| Operating Positions        | 131        | 133        |
| Trust Positions            |            |            |
| TOTAL POSITIONS            | 131        | 133        |
|                            |            |            |
| Personal Service           | 20,225,416 | 21,621,970 |
| Equipment                  | 418,213    | 238,664    |
| Materials & Supplies       | 344,862    | 319,767    |
| Contractual Expenses       | 33,875,510 | 33,514,624 |
| Inter-Departmental Charges | 1,644,177  | 1,846,115  |
| TOTAL EXPENDITURES         | 56,508,178 | 57,541,140 |



| ITEM                       | 2022       | 2023       |
|----------------------------|------------|------------|
| Inter-Departmental Revenue | 42,167,347 | 44,973,657 |
| Departmental Revenue       | 8,442,402  | 8,684,941  |
| State & Federal Aid        | 377,000    | 357,000    |
| TOTAL REVENUE              | 50,986,749 | 54,015,598 |
|                            |            |            |
| DEPARTMENT TAX LEVY        | 5,521,429  | 3,525,542  |



# New Initiatives & Highlights

### **New/Ongoing:**

- Major upgrade of the County's Finance, Human Resources and Budget systems
- Enterprise-wide e-signature solution to streamline contracting/signature process
- New Records Management System (RMS) for Department of Public Safety
- Enhanced cybersecurity efforts including training, products, services, plans/policies
- Upgrade of Computer Aided Dispatch (CAD) system for emergency response agencies
- Replacement of the Case Management system used by DCMH
- Shared Services program and collaboration with municipalities to generate savings
- Upgrade of all Windows operating systems to the latest supportable versions
- Maintenance of Covid-19 dashboards that provide daily statistics





Westchester named a Top 10 Digital County for 2022 by the Center for Digital Government and National Association of Counties (NACo). All U.S. counties were invited to participate and this was the first time Westchester competed in the 1 million + population category.

# Highlighted Accomplishments

- Continued to support the County's response to Covid-19 pandemic, including infrastructure support for clinics, rapid software development, data tracking/reporting, virtual meetings.
- Increased transparency and civic engagement through the implementation of new workflows and web-based solutions to support County Boards & Commissions.
- Completed the IP Telephony Migration Project that included the configuration and replacement of over 6,000 telephone devices.
- Implemented an application that allows police departments in Westchester to report bias and hate crimes to the District Attorney's Office.
- Online mapping application to support the County's Minority and Women-Owned Businesses Program.
- Acquired and shared new countywide digital oblique aerial imagery with local municipalities, assessors, police, and fire personnel.
- Expanded cybersecurity training for County employees and developed new security policies.

