# Department of Weights and Measures - Consumer Protection

2024 Executive Proposed Budget



#### Core Programs & Functions

- Enforcement of County Consumer Protection Code
- Investigate and Mediate Consumer Complaints
- Consumer Education and Outreach
- Licensing of Home Improvement Contractors
- Testing of Weighing and Measuring Devices as Mandated Under New York State Law
- Administer and Assist in the Licensing of the Plumbing and Electrical Trades
- Citizen Participation Citizen's Consumer Advisory Council



## **Budget Summary**

ITEM	2023	2024
Operating Positions	23	23
Trust Positions		
TOTAL POSITIONS	23	23
Personal Service	1,904,252	2,019,524
Equipment	8,000	8,000
Materials & Supplies	58,001	63,000
Contractual Expenses	180,788	99,000
Inter-Departmental Charges	352,050	380,801
TOTAL EXPENDITURES	2,503,091	2,570,325



## **Budget Summary**

ITEM	2023	2024
Inter-Departmental Revenue		
Departmental Revenue	3,847,450	4,059,400
State & Federal Aid		
TOTAL REVENUE	3,847,450	4,059,400
DEPARTMENT TAX LEVY	(1,344,359)	(1,489,075)



#### New Initiatives & Highlights

- Continuing Review of Consumer Protection Code Focusing on Strengthening the Code to Better Reflect Today's Marketplace.
- Continuing to Raise Consumer Awareness by Expansion of Social Media Accounts and Speaking Engagements, and Work to Increase Outreach to Underserved Communities.
- Continuing Policy Updates and Procedure Reviews of Trades Licensing Boards (Plumbing and Electrical Licensing).
- Outreach Education Initiative with New and Existing Businesses Such as Credit Card Surcharges and Recently Passed Lithium Ion Battery Law.
- Continuing to Assist Consumers with Business and Ever-Changing Digital/Electronic/Cyber Related Complaints.
- Review Consumer Protection Laws and Policies throughout the State and Nation to see if such reforms can be incorporated into our County Laws.

