

Department of Information Technology

2025 Executive Proposed Budget



George Latimer, County Executive
Marguerite Beirne, Chief Information Officer
Department of Information Technology

Core Programs & Functions

“The **mission** of the Department of Information Technology is to design, build, procure, implement and support information systems and technology that help all Westchester County departments and stakeholder agencies operate more effectively and efficiently, and to make information more accessible, while maintaining a high priority on risk mitigation and cost avoidance and containment.”

Simply put:

“Do the right things the right way”

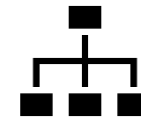
To support...



County Enterprise Goals



Stakeholder Departments



Internal Org/Staff



County Residents

Organizational Areas



Marguerite Beirne - CIO
Lennox Harris - Deputy CIO
Aji Palappillil - Deputy CIO

Design & Support Services

- Design & Support Services
- Digital Printing
- Mail Delivery

Archives & Records Center

- Records Storage, Retrieval, and Disposal
- Central Image Management
- County Archives

Office Technologies

- Municipal Shared Services
- Desktop Support
- Contract Management Admin/Procurement
- Education Center
- Asset Management

Infrastructure

- Telecommunications
- Network/Server Engineering
- Data Center
- Data Storage
- Disaster Recovery
- Cyber Security

Departmental Systems

- Workflow & Doc Management
- HR/Budget/Finance
- GIS
- Health & Human Services
- Legal/Criminal Justice
- Physical Facilities
- Radio Systems
- E-911

Budget Summary

- DoIT's 2025 proposed Budget totals **\$61,250,153** in expenses and **\$61,234,128** in revenues.
- Compared to 2024, expenditures decreased by **\$4,460,480** and revenues increased by **\$36,782**.
- Headcount remains flat at **133** (2024 vs. 2025).
- Personnel costs for DES Operators were included in prior DoIT budgets (**\$5,290,279** in 2024), however for 2025 they have been moved to DES.
- DoIT budget holds relatively steady in an era of rapidly increasing costs caused by inflation, new vendor pricing models, increased cybersecurity threats, the need for large system upgrades, infrastructure modernization (e.g., Cloud), compliance requirements, etc.

Budget Summary

ITEM	2024	2025
Operating Positions	133	133
Trust Positions		
TOTAL POSITIONS	133	133
Personal Service	23,094,735	17,975,763
Equipment	339,291	246,277
Materials & Supplies	288,016	256,753
Contractual Expenses	40,161,642	40,996,926
Inter-Departmental Charges	1,826,961	1,774,434
TOTAL EXPENDITURES	65,710,633	61,250,153

Budget Summary

ITEM	2024	2025
Inter-Departmental Revenue	51,478,834	51,713,830
Departmental Revenue	9,311,512	9,273,298
State & Federal Aid	407,000	247,000
TOTAL REVENUE	61,197,346	61,234,128
DEPARTMENT TAX LEVY	4,513,287	16,025

Strategic Priorities & Areas of Focus

- **Cybersecurity & Continuity of Operations (COOP):** Countywide cybersecurity training while expanding internal defense mechanisms in all areas of operation. Incident response planning and partner in countywide COOP efforts led by DES.
- **Infrastructure:** Ongoing support and modernization of core infrastructure (network/server/desktop/telecom) with security top of mind. Employee Productivity, Data Loss Prevention, Data Classification & Cloud are key areas.
- **Application Modernization:** Major upgrades to county applications ongoing. Close collaboration with departments to ensure applications are achieving stated goals. Standardized approach to software development & procurement.
- **Governance:** New project management tool & intake process to align resources with countywide goals/priorities. Increased focus on strategic planning and new policies to address emerging technologies, such as AI.
- **Digital Constituent/Vendor Services:** This includes a refresh of the County website, web application design standards and upgraded content management system. New web-based services (e.g., e-signature for vendors).
- **Staffing & Employee Skills Development:** Continued focus on recruitment and retention of staff to meet existing and future project demands while enhancing internal capacity through training, skills-building & mentorship.

New Initiatives & Highlights

New Systems & Upgrades

Computer Aided Dispatch (CAD) system used by DES dispatchers and 911 operators

Public Safety Record Management System (RMS): To also be used by 12 municipalities

CGI AMS Upgrade: Finance, Budget & HR

Power BI: tool for data visualization & sharing

Fixed Route Bus Dispatch & Location Tracking CAD/AVL and Subsystems

E-government

E-signature portal for County Contracts to enable fully automated contracts workflow

County website & application design refresh including ADA (accessibility) compliance

New Housing Connect portal (Planning)



Security & Infrastructure

Okta Multi-Factor Authentication (MFA) Expansion to secure County applications and infrastructure

Countywide Incident Response & COOP
Key partner of DES to bolster readiness

Continued expansion of the County's virtual infrastructure (Cloud) to support Business Continuity

Transition to new County phone recording solution

AI Leadership Academy for CIO/Asst CIO to learn AI strategy best practices from leaders across the U.S.

Public Health & Safety

Upgrade of the security surveillance platform designed to monitor and protect County sites (cameras, access controllers, etc.)

Replacement of first responder and transit (Bee Line Bus) voice radio communication systems

E-911 Public Safety Answering Points Upgrade to NextGen Technology

Highlighted Accomplishments

Shared Services

DoIT contracts (e.g., Xerox, Adobe) leveraged by 40+ municipalities generating huge cost savings

CrowdStrike Endpoint Detection & Response (EDR) – now at 26 municipalities (1,786 endpoints), providing critical cybersecurity service at no cost

Geographic Information Systems (GIS) – DoIT's most popular shared service continued to deliver value to municipalities across many program areas.

eLearning – the County's online learning platform was made available to all municipalities at no added cost



New Solutions

Replaced the Electronic Health Record/Case Management System used by the Department of Community Mental Health.

Online portal for the Family Court Bureau of the County Attorney's Office

Automated the creation of agendas and minutes for Board of Acquisition & Contract

Streamlined online solution for applying to County Boards & Commissions

Cybersecurity

Received NYS Cybersecurity Grant to bolster efforts

Implemented Okta Multi-Factor Authentication to secure County applications and infrastructure

Hosted a Countywide Cybersecurity Tabletop Exercise with participation from all County departments to improve readiness & coordination

Rolled out new cybersecurity tools & training increased investment reflects strategic priorities

Coordinated recovery from CrowdStrike disruption

Online Services

Portal to track the sale of used (second-hand) goods

Online Residential Food Scrap Transportation and Disposal application (DEF)

Countywide Spring 2024 Aerial Photography/Data - integrated into County and municipal GIS applications

New Financial Disclosure Application in partnership with Nassau County

Incident Management System for Department of Correction

In 2024, Westchester County Ranked 3rd among all U.S. counties in the 500,000 – 999,999 population category (NACo & Center for Digital Government)

The CDG said: “Westchester County climbed the ranks to third place in its population category this year thanks to the Department of Information Technology’s (DoIT) continued commitment to improving digital equity and exploring emerging technologies.”

The County’s increased commitment to cybersecurity was also a significant factor, with cybersecurity ranked the #1 priority of U.S. counties according to this year’s survey.

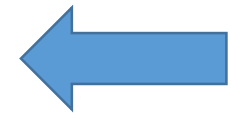
Westchester County Executive George Latimer said:

“Under the leadership of CIO Marguerite Beirne, our Department of Information Technology continues to deliver exceptional results. This award highlights the collaborative efforts of DoIT with all County departments, helping each to achieve their missions more effectively. I commend our team for their dedication and look forward to future innovations that will continue to benefit the people we serve.”





Click on the image to view a recently updated report about the Department of Information Technology



A LOOK INTO THE DEPARTMENT OF INFORMATION TECHNOLOGY (DOIT)



George Latimer, County Executive
Marguerite Beirne, Chief Information Officer
Department of Information Technology